



Thank you very much for booking with Insider London Underground/Tube Tour! Please check out the details below:

MEETING POINT:

Insider London Underground Tour will be meeting you by Sherlock Holmes Statue, Baker Street Station

So your tour can leave at the appointed time, our tour guide will arrive ten minutes before the tour is due to start. He/she will have the Insider London sign in order to be easily recognisable. You don't need to print anything out, introducing yourself will be perfect confirmation of the booking.

DETAILS:

Please arrive ten minutes early for your tour. Starting with the Tube's origins as the world's first subterranean railway, a vast array of topics will be covered whilst travelling along the system. Hear about the construction behind both the cut-and-cover and deep-level tubes, from being dug by hand to the use of the Greathead shield; learn about the evolution of the design of the Underground and its undeniable iconic success from the map to the upholstered seats.

The tour will be ending at Westminster Station.

USEFUL INFORMATION:

If you have any problems finding your guide around the time of the tour start time, please call our emergency number: [+44 7869 678717](tel:+447869678717)

Oyster Cards: for more information on how you can save on travelling on London's public transport please see: oyster.tfl.gov.uk

You will need to have valid travel card or oyster card to cover Zone 1-2 during the tour.

Journey Planner: To plan your journey on the day of your tour, we recommend using the Transport for London site. TFL will give you the best [travel options](#).

Cancellation policy

- No refund will be provided for cancellations made less than 48 hours in advance, or in case of no-show.



Terms and conditions

- Tours will be cancelled in cases where taking the tour would be dangerous. For example, if the roads are slippery and a full refund will be provided. Please note that as an outdoor event it is subject to weather conditions like rain and snow but unless a tour is cancelled due to unsafe weather, Insider London could not offer a refund. Please note that once a tour has begun it may not be possible to get in contact with the guide and we cannot provide refunds for missing a tour due to lateness or delays for over 10 minutes.
- There is a 48 cancellation policy and so cannot for any reason move or cancel a booking within 48 hours of the tour start time.
- Insider London reserves the right to cancel a tour in extenuating circumstances and will provide a full refund.
- We offer a money back guarantee if you were in any way disappointed with the tour.

Thanks again for booking your tour with Insider London, we hope you enjoy the tour!